

**Kiveton Park Primary Care Centre**  
**Patient Participation Group**  
**15<sup>th</sup> April 2015**

**Attending:** Keith Emsden, Helen Greer-Waring, Marilyn White, Stephen Bradley, Dorothy Bradley, Alicia Higgins, Barbara Baker, Susan Wietscher, Katrina Fletcher, Derek Bulman, Sandra Williams, Barry Winterbottom, Dr Say, Marsha Raynes, Becky Clowes

**Stuart Lakin and Jason Punyer from CCG attended the meeting to discuss medicines management.**

The meeting was opened by Keith Emsden, this was his first meeting as chair person, he explained that the group was there for the benefit of the surgery and that no one person will make decisions. He would like to create a logo for the PPG that illustrates the PPG working hand in hand with the surgery and patients.

**Previous minutes:** The following amendments were made to the minutes from the meeting dated 18<sup>th</sup> February 2015:

- Marilyn White needs adding the list of attendees
- The date of the previous meeting needs changing to 28<sup>th</sup> January as it currently says 28<sup>th</sup> February

The minutes were then approved.

**Appointments:** Marsha gave a hand out explaining the appointment system to each person in group, this will then be discussed at future meetings.

**Secretary Role:** Marsha and Becky resigned from the role and it was agreed that Helen Greer-Waring and Stephen Bradley would do the role together.

**Medicine Management:**

This part of the meeting was led by Stuart Lakin and Jason Punyer from the CCG, to get the opinions of the group about the amount of medication that is wasted as there is an estimated £50 million overspend on drugs in Rotherham. Under European law medicines have to be destroyed if they have left the premises, even if the packet has not been opened.

Some of the issues highlighted were:

- Chemists often send patients everything on their repeat, even though the patient may not need them.

- Patients are often worried that if they do not get a certain medication every month, it will be taken off their repeat.
- If a patient has had their medication delivered, they often do not see the repeat slip.
- It was asked if there was a way of finding out how many people do not get their prescriptions dispensed, it is possible to get numbers for this but not individual names.
- Medications are often not used when they are taken into hospital.
- Any items patients no longer use, should be taken off their repeat, if they request this.
- Often chemists give patients different brands of drugs that patients are not always able to take. However, this is because there is a national drive for generic prescribing. It also sometimes difficult for chemists to get certain brands, because they all use different suppliers.
- It was agreed that the problem of medicines waste was the fault of chemists, but there was an element of personal responsibility, for patients who have the capacity to order their medication correctly. However, the general consensus was that people needed educating about this issue.

Stuart and Jason showed the group a number of different posters and they discussed which ones they felt were the best. The group thought that these posters should be put up in schools, colleges, nurseries, libraries and village halls. It was thought that if these were seen by young people, they could pass the information on to their grandparents. The Rotherham Advertiser and local radio are already involved with this campaign. Stuart and Jason said that they wanted a campaign that did not blame people.

Keith thanks Stuart and Jason for attending the meeting.

#### **News from the surgery:**

- A new salaried GP, Dr Gillian Turner, alongside the new GP partner Dr Reija Ullah will be starting in August.
- There are now slips on reception encouraging patients to give their feedback on NHS Choices. Patients who do this will be entered into a prize draw.

#### **The way forward for the PPG:**

Keith encouraged the group to go away and think about what the PPG could do for the surgery. One idea was to hold a coffee morning in Waleswood on the second Friday of each month between 10 and 12, this would mean that any issues raised could be brought to the PPG meeting the following Wednesday. This idea was agreed and the first one will be held

on 8<sup>th</sup> May. In the future the group may look to doing a drop in an evening and something in school holidays.

**Next meeting:**

Wednesday 20<sup>th</sup> May.